1305 SW 77th Terrace
Oklahoma City, OK 73159

Toll Free 1-877-922-2880
Web http://www.pcappliancerepair.com

Return Form

Returning a part is easy. Follow the directions below to receive your prompt replacement part or refund. To receive the complete refund we ask that you return all parts within 30 days of the purchase

Returning a Part is Easy

1. Simply fill out the return form below
2. Request a Return Authorization (RA) Number from our customer service by contacting us Toll Free at 1-877-922-2880 or 24 hours a day on our website at http://www.pcappliancerepair.com/contact.html
3. Package the return securely in the original shipping carton and include this completed form as well as a copy of the original Purchase Receipt.
4. Complete and detach the return label provided below. Attach this label to the outside of the package.
5. Mail the package to the address provided below. We are not responsible for packages that are lost or damaged in transit. As such, we recommend that you ship the part back to us with a method that is insured and/or trackable.
6. Upon receipt of the package and your necessary paperwork, your new part or refund will be provided. Your refund or new part will be delayed if paperwork is missing or if the part is not mailed to the address below.

Problems, Questions or Suggestions?

Point and Click Appliance Repair is committed to providing excellent customer service and support. If you have any questions regarding your order, please Contact our Customer Service toll free at 1-877-922-2880 or online 24 hours a day at http://www.pcappliancerepair.com/contact.html.

------- PRINT THIS FORM, COMPLETE AND ENCLOSE ALONG WITH THE PURCHASE RECEIPT IN THE PACKAGE -------

Return Form

Purchase Transaction ID: _____

Return Authorization Number: _____

Appliance Model Number: _____

Appliance Serial Number: _____

Part Number: _____

How to Handle this Return: [ ] Refund
[ ] Send Correct Part

Reason for Return

[ ] Part was Incorrect
[ ] Found a Better Price
[ ] Took too long to deliver
[ ] Didn't fix the problem
[ ] Decided to not fix appliance

---------- COMPLETE, DETACH AND ATTACH TO THE OUTSIDE OF THE PACKAGE ----------

Return Label

From: _____

_____

_____

RA Number: _____

Point and Click Appliance Repair
Attn: Return Department
1305 SW 77th Terrace
Oklahoma City, OK 73159